



FRIENDS of DAVENPORT HOUSE

Your Patient Participation Group

Reg Charity No: 1184307



Opening hours this Christmas

Tuesday 23 December 8am to 6:30pm
 Wednesday 24 December 8am to 6:30pm
 Monday 29 December 8am to 6:30pm
 New Year's Day **closed**

A Message from Davenport House Surgery

As we come to the end of another year and approach the Festive Season, we would like to thank all our patients for your continued support, patience, and understanding. General Practice has faced many challenges this year, and your kindness and cooperation have made a real difference to our team.

Over the past year, we have continued to improve our services, strengthen our clinical team, and introduce new systems to help improve access while maintaining safe, high-quality care. We are incredibly proud of the dedication shown by our staff, both behind the scenes and on the front line.

As Christmas approaches, we would like to wish all our patients and their families a very Merry Christmas and a Happy New Year. We hope you enjoy a peaceful Festive Season and wish you good health in the year ahead.

In the coming year, we will continue to focus on;

- Improving access and patient experience
- Expanding clinical capacity
- Aiding preventative care and long-term conditions
- Strengthening communication with our patients

Thank you for being part of our community.
 Warm regards, **The Davenport House Surgery Team**



JOIN YOUR PATIENT PARTICIPATION GROUP

To voice your views to help our GP practice and receive updates from the Practice, what's happening with processes, changes and new developments in our local area.



To find out more about PPGs:
<https://tinyurl.com/2xnn9w7z>

To join our PPG
<https://tinyurl.com/FoDH-Join>

For any specific question, email
membership@patientgroup.org.uk

Disclaimer: All information, content, and material in this newsletter is for informational purposes only and is not intended to serve as a substitute for the consultation, diagnosis, and/or medical treatment of a qualified physician or healthcare provider.

Bulletin # 39

December 2025

News from the Practice





HEALTH NEWS & ACTIVITIES

The Patient Participation Group has helped to fund the following items for the surgery; ECG licensing, the Spirometer, the Jayez system, and the new lighting

Congratulations to **Davenport House** for being selected as a finalist for the **General Practice Team of the Year 2025** in the Cogara Awards and to West Herts Teaching Hospitals (Performance Recovery & Trust of the Year) and Herts Community Trust (Children & Young People) for winning awards at this year's HSJ Awards. For details go to <https://tinyurl.com/Cogora-Awards-Home> | [HSJ Awards](#)

Davenport House have also been commended for being one the top surgeries in the country for vaccinating 2 and 3 year olds. The national average is fifty per cent.

A public talk by **Rennie Grove Peace Hospice** is upcoming at the Harpenden Trust Halls above the Co-op, 130 Southdown Road, on February 18th, 2026 at 7:00pm. <https://fotvs.org/next-speaker-event/>

NHS ENGLAND The body responsible for the day-to-day running of the health service in England is being scrapped. Read all about it from the BBC's Nick Triggle, Health Correspondent. <https://tinyurl.com/Abolish-NHS-England>

The BBC uncovers twenty per cent of one area's hospital beds taken up by medically fit, unable to be discharged.

<https://www.bbc.co.uk/news/articles/c93nvvw1x20o>

Give Your views on community pharmacists?

Healthwatch Hertfordshire has been commissioned to explore public perceptions and experiences of using community pharmacies. This work follows the 2023 report, which examined the 'value opportunities' for local pharmacies. This is important work for which we need to reach as many people as possible. Survey open until 20 February, 2026. You can help us by taking and sharing this survey, via this link:

<https://tinyurl.com/Help-from-Pharmacy>



You may feel healthy and strong, but high blood pressure has no symptoms. If left untreated, it can cause a heart attack or stroke.



Find a pharmacy for a free blood pressure check. hertsandwestessex.ics.nhs.uk/bp or scan the QR code.



Useful Links & Articles

Mental Health

Information for Children and Young Adults can be found here

<https://tinyurl.com/y8nc4ztr> or

<https://tinyurl.com/y5xse8av>

Next Health Walks

There are guided walks all over the county, look under St Albans district for Harpenden walks

www.hertfordshire.gov.uk/healthwalks or email us at

Healthwalks.cms@hertfordshire.gov.uk or Tel 01992 555888

NHS APP

There are many helpful YouTube videos which show you how to do things within the App.

<https://tinyurl.com/Help-with-NHS-APP>

Other useful information & 'how to' guides

- *Cancelling appointments*
- *What your pharmacy can prescribe*
- *How to book a blood test*
- *How to use the NHS App sessions*
- *Options for booking an appointment*
- *Repeat prescription ordering*
- *Vaccine eligibility information.*

There are usually several ways to do these things, if you scroll down on this page it will show you the options:

<https://tinyurl.com/wr6nbvpp>

FRIENDS:

www.friendsdavenporthouse.org.uk

SURGERY:

www.davenportsurgery.co.uk

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